

GOVERNMENT OF PUDUCHERRY

Abstract

Department of Civil Supplies & Consumer Affairs, Puducherry – Designating District Grievance Redressal Officer to enforce the entitlements under the National Food Security Act, 2013 – Orders – Issued.

DEPARTMENT OF CIVIL SUPPLIES & CONSUMER AFFAIRS

G.O.Ms.No. 07

Puducherry, dt. 7 AUG 2015

ORDER:

READ:I.D. Note No.2295(3)/DCS&CA/2013/PDS/B2, dated 17.07.2015 of the Department of Civil Supplies and Consumer Affairs, Puducherry.

The following notification shall be published in the Official Gazette of Puducherry.

NOTIFICATION

In accordance with section 15 of the National Food Security Act, 2013, the Government is pleased to designate the following Officers as District Grievance Redressal Officer to enforce the entitlement under the National Food Security Act, 2013:

Sl.No.	District Grievance Redressal Officer	District / Region
1.	District Collector, Puducherry	Puducherry
2.	District Collector, Karaikal	Karaikal
3.	Regional Administrator, Mahe	Mahe
4.	Regional Administrator, Yanam	Yanam

2. The District Grievance Redressal Officer shall hear the complaint and pass order as detailed below:

- i. The complaint shall be of non distribution of entitled food grains or meals under chapter II of the NFSA or of the quality of the foodgrains or matters relating thereof
- ii. On receipt of complaint, the details of allocation of foodgrains or meals, details of foodgrains or meals issued shall be verified

- iii. A written explanation from the person, against whom the complaint has been made, shall be called for and if necessary enquiry shall be made with that person
 - iv. If the complaint is proved, the aggrieved shall be given his/her entitlement and necessary action shall be initiated against the person who is found guilty, in addition to imposing fine not less than ₹500/-
 - v. If the complaint is found false, a fine may be imposed on the complainant not more than ₹1,000/-
 - vi. Accordingly an order shall be issued by the District Grievance Redressal Officer.
 - vii. An appeal against such order shall be filed before the State Food Commission, Puducherry within 15 days from the date of receipt of the Order.
3. The District Grievance Redressal Officer shall hold the office in addition to the charges already being held by him.

// BY ORDER OF THE LIEUTENANT GOVERNOR //



**(P. PRIYATARSHNY)
ADDITIONAL SECRETARY-cum-
DIRECTOR (CS&CA)**

To

The Director of Stationery & Printing, Puducherry } with a request to arrange for publishing this in the
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3. The P.S to Chief Secretary to Govt., Puducherry.
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5. All the Secretaries to Government of Puducherry.
6. All the Head of Departments, Puducherry.
7. All Jt. Secretaries / Dy. Secretaries / Under Secretaries to Govt., Puducherry.
8. All the Head of Offices, Karaikal / Mahe / Yanam.
9. The Collector, Puducherry / Karaikal.
10. The Regional Administrator, Mahe / Yanam.
11. The Deputy Director, DCS&CA, Karaikal / Mahe / Yanam.
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